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Technology center 2600

Jose Lopez 665 Santa Paula Avenue Sunnyvale, CA 94085

Work Telephone: 408-448-2020 Home Telephone: 408-830-9048

Date: August 14, 2002

Subject: Patent Status Request

Dear Sir or Madam:

GROUD 2002

According to the text of the t I called your customer service regarding the patent application listed below. According to her my application was not even assigned an examiner yet and it should not have taken this long. This delay has caused me a lot of monetary trouble and I did not realize it was so bad as not to have even been seen by an examiner.

Application Number: 09/883,170

Filing Date: 06/18/2001 GRP ART UNIT: (2644) Confirmation number: 1435

Applicant: Jose Lopez

Title: Device for aiding the process of memorization

Preliminary Class: 704

Please attend to my application with utmost priority and inform me of its status as soon as possible. I would like to know when my application can be examined and the results sent to me. Feel free to call me and leave a message. My address and telephone has just recently changed to the above listed.

Sincerely and with concern,